

## Dr Gates & Partners

# Newsletter December 2011

Issue 6 December 2011

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### What's happening soon.....

Survey of patient's views of our Practice



## Please take care:.....

On cold, frosty days the Surgery Car Parks can become icy, so please take care both when in your cars and on foot.

## Patient Reference Group

Do you have any free time to help us provide a better service to our patients?

Would you like to have a say about the services provided at your Practice?

We have recently set up a Patient Reference Group, by providing your details we can contact you every now and again either to invite you to attend a meeting or simply ask you a question or two. So, why not express your interest in joining and complete a contact form? Please ask at Reception.

## Surgery Opening Times—Effective 1st July 2011

### Spondon

Monday to Friday—8.00am to 6.30pm

Saturday—8.30am to 11.30am (Consultations by prior appointment only)

### Chaddesden

Monday to Friday (Excluding Wednesdays) - 8.00am to 12noon—3.30pm to 6.30pm

Wednesday—8.00am to 12noon



## Christmas Opening Times

Friday, 23rd December—Business as usual

Friday, 30th December—Business as usual

Sat, 24th Dec (Xmas Eve) to Tues, 27th Dec inclusive - Closed

Sat, 31st Dec (New Year's Eve) to Mon, 2nd Jan inclusive - Closed

## SystemOnline—No this is not a spelling mistake, there really is no "e"!

Can't get through on the phone but have access to a computer? Why not register for SystemOnline?, which gives you "24/7" access to the following services:

- Book an appointment with a GP up to 2 weeks in advance (including same day appts whilst available)
- Cancel a GP appointment you have already made
- Request repeat prescriptions

For those of you that haven't already applied and would like to take advantage, please ask at Reception.

## Changes to the Nursing Team.....

Over the past year we have seen a few changes within our Nursing Team. Here is a reminder of what our nurses do:-

Anita & Anne are **Nurse prescribers** and manage the chronic disease clinics including:-

Asthma, Diabetes, Coronary Heart Disease, Hypertension (high blood pressure) and COPD (Chronic Obstructive Pulmonary Disease). They also work in the Treatment Rooms to provide cover in holiday times

**Alison**, Claire, Sarah and Carol work in the Treatment Rooms, which includes:-

Child & Adult Immunisations, Travel Advice & Vaccinations, Dressings & Wound Care, Contraceptive Advice, Smear Tests, Coil Checks & Other Well Woman Issues, Routine Blood Pressure Checks (not if a prescription is required)

**Alison will be leaving us shortly, we wish her every success in her career. We hope to appoint a replacement nurse in the New Year.**

Claire & Sarah work in the Chronic Disease Clinics.

Carol runs the chronic kidney disease and COPD clinics.

All Nurses work at both sites.

**Note—To save time seeing a Doctor, Nurse prescribers are able to issue prescriptions for minor illnesses, e.g. urine infections and Anita is also able to deal with minor injuries.**



## Where is the Doctor today?

DOCTOR	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
GATES	Chaddesden	Spondon	Varies	Chaddesden AM	Not available
FRYATT	Spondon	Chaddesden	Chaddesden	Spondon AM	Spondon
YOUNG	Spondon	Chaddesden	Varies	Spondon	Chaddesden
MATTHEWS	Spondon	Chaddesden	Not available	Not available	Chaddesden
DAVID	Chaddesden	Spondon	Varies	Chaddesden AM	Spondon
SMITH	Chaddesden	Spondon	Spondon	Spondon AM	Chaddesden
GREGSON	Not available	Not available	Spondon	Chaddesden	Not available
LEKSHMANAN	Not available	Not available	Not available	Not available	Spondon

**NB: The above rota may change due to holidays etc—please ask at reception if you wish to see a particular Doctor**

## Seasonal Flu Vaccinations

Seasonal Flu Vaccinations are now available. If you are unsure if you are eligible for a seasonal flu jab, please ask before you book an appointment.

*We wish all our Patients a very Merry Christmas and a Happy, Prosperous and Healthy New Year!*